Joyce Altman Interpreters, Inc.

P.O. BOX 4165 ~ Tustin, CA 92781-4165 Phone (714) 838-0950 ~ Fax (714) 832-1979

MARKET RATE EXHIBITS DECLARATION

I, Joyce C. Altman, President of Joyce Altman Interpreters, hereby certify that I have monitored the compilation of the market rate by my office staff and authenticate that they are valid copies of checks, check stubs and invoices showing payment of Joyce Altman Interpreters' market rate by various insurance companies. If called to testify, I could and would competently do so.

The market rate is a representative sample of invoices for recent similar interpreting services performed and the amounts paid for those services, which is what is required to establish market rate. My office began creating a compilation to show market rate in 2006. The compilation is updated annually to ensure that the most recent information regarding market rate is available and provided.

Rules and Regulations Section 9795.1 (e): "Market rate" means that amount an interpreter has actually been paid for recent interpreter services provided in connection with the preparation and resolution of an employee's claim." and Rules and Regulations Section 9795.3(b)(2): "... The interpreter shall establish the market rate for the interpreter's services by submitting documentation to the claims administrator, including a list of recent similar services performed and the amounts paid for those services."

I further declare that in instances where payment below the "Market Rate" is received, it is considered a partial payment and the balance is pursued and/or litigated.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

This declaration was executed on January 12, 2018 at Tustin, California.

Joyce C. Altman